

Essence

Mobile Desktop Phone

User Guide

English



noabe 

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SIMPLIFIED EU DECLARATION OF CONFORMITY

Hereby, NOABE s.r.o. declares that the radio equipment type Essence is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.noabe.com/help/essence.

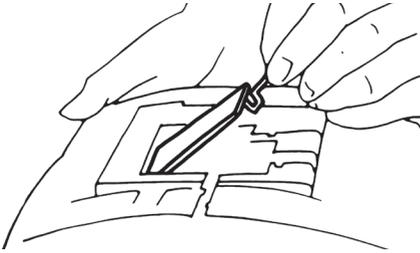
Maximum radio-frequency power transmitted in the frequency bands in which the radio equipment operates: 2W

Latest version of User Guide is available online at www.noabe.com/help/essence.

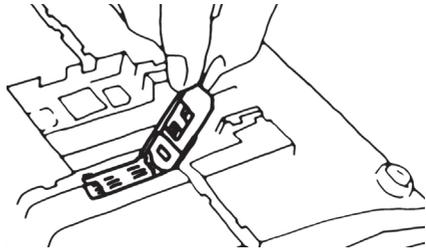


1. GETTING STARTED

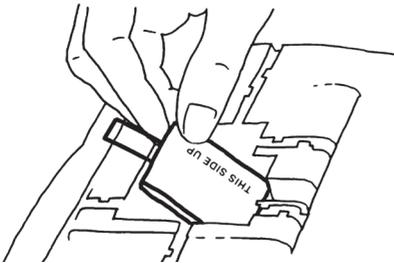
1. Open SIM and battery cover



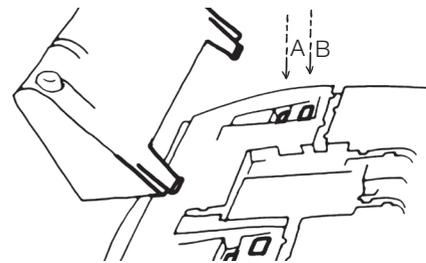
2. Insert SIM card



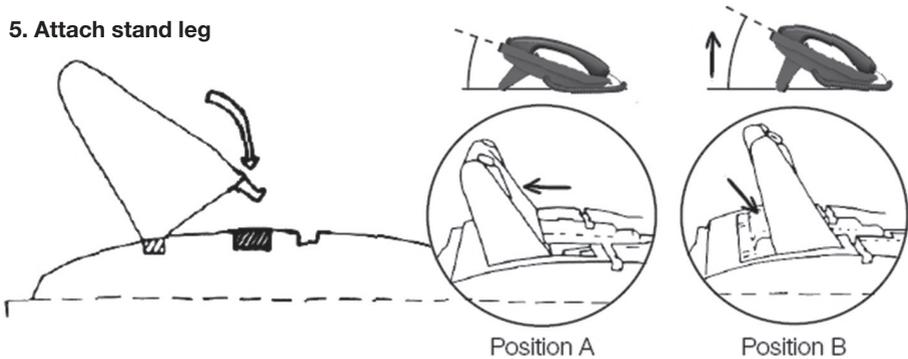
3. Insert battery and close cover



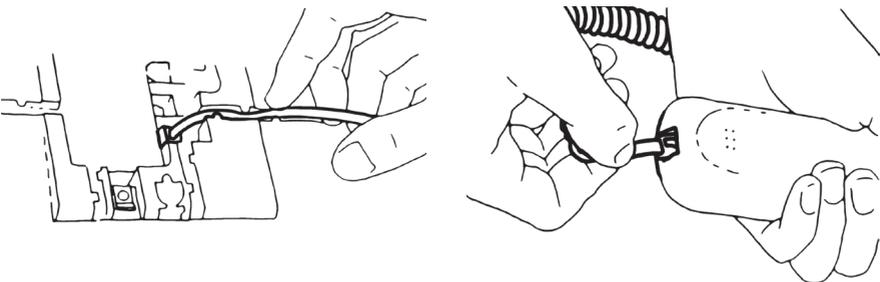
4. Attach stand leg



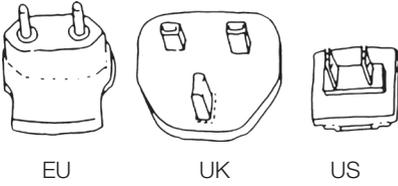
5. Attach stand leg



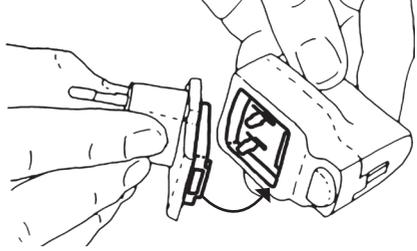
6. Connect receiver cable



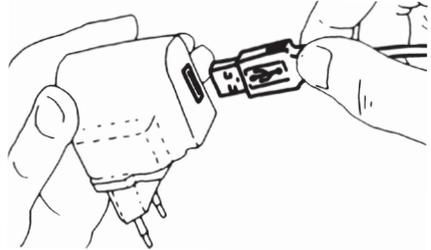
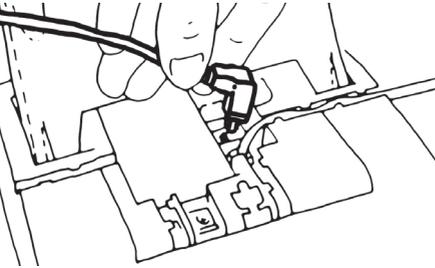
7. Select appropriate socket



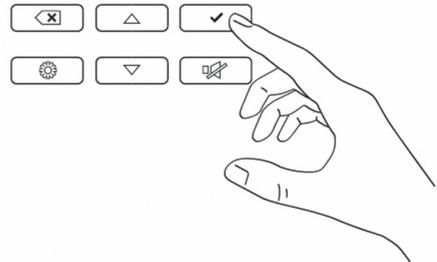
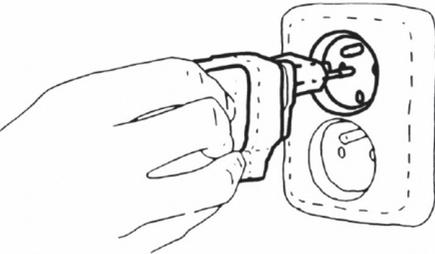
8. Attach it to the power adaptor



9. Plug in USB cable in to the phone and power adaptor



10. Plug in power adaptor and turn ON the phone by holding



11. Enter the PIN code in case your SIM card is PIN protected

12. Make your first call as on your desktop phone. Pick up the receiver and dial the number. Wait for the other party to answer.

? | Do you need help? Visit www.noabe.com/help/essence.



2. FIRST SETUP

The most convenient way of setting up your phone is to use a web browser.¹



- Go to www.jablotool.com;
- Create a new account free of charge;
- Select **ADD NEW > ADD PHONE**;
- For security reasons the registration must be confirmed on the phone. Press to confirm the registration;
- Now you can use www.jablotool.com to access your contacts, call history, text messages and phone settings.

Add your contacts

If you use contacts in Google or Exchange account you can synchronize them with Essence. In JabloTool select **SETTINGS > SYNCHRONIZATION** and turn the synchronization ON.



If you want to import the phonebook from your mobile phone export it to a PC first (CSV format) and import it to JabloTool - select **CONTACTS > MORE > IMPORT**. Or select **CONTACTS** and add your contacts one by one.

Assign Hotkeys for quick dial

Your favourite contacts can be stored under the Hotkeys. In JabloTool select **CONTACTS > HOTKEYS** and choose a stored contact. Edit and print your own Hotkey label – select **PRINT HOTKEYS**.

Call list and text messages

Click on **PHONE** to see the **CALL HISTORY** and read or type text **MESSAGES**.

Phone settings

Click on **PHONE** to see the phone details, to update it or to divert incoming calls in **CALL FORWARDING**.



For more information visit www.noabe.com/help/jablotool/phone-administration.



¹ Make sure data is enabled on your SIM card. Typical monthly data traffic is less than 10 MB. If you do not have a SIM card with data you can set up your phone manually, see Chapter 5 Manual setup.

3. BASIC FEATURES

CANCEL

Press  when you want to cancel the current action or want to go back. To reject an incoming call, press .

 | When you are calling you can use  to end the call.

REDIAL

Press  to open the list of recently dialled phone numbers. Press  once more to dial the number.

CALL HISTORY

To see All calls you can press . To see Missed calls press  again.

 | If  is flashing you have a missed call. If  is flashing too you have a missed call from the contact stored under the Hotkey.

HANDS-FREE CALLING

Dial the number (don't pick up the receiver), press  and wait for the other party to answer and talk.

If you have a regular call on the receiver, press  and the phone will switch to hands-free. Put the receiver on hook. If you want to switch the call to handset again pick up the receiver. You will end the hands-free call by pressing  or .

 | During hands-free calling the  lights up.
You can start hands-free calling directly when you choose the required contact in the phonebook and press . You will accept a call on hands-free by pressing .

VOICE AND RINGER VOLUME

Use the  and  buttons during the call to raise or lower the call volume. When you are not calling, these buttons are used to change the volume of the ringer and tones.

MUTE

In case you need to speak to your colleague and you don't want the caller on the other side to hear it, mute the phone's microphone by pressing  and start a private conversation. Press the  button again and continue in phone conversation.

 | Flashing  means that the private conversation is active.

SILENT PROFILE

Press  and you will not be disturbed by incoming calls and messages. If someone calls you, only the top right light will be flashing and you will see the call on the display.

 | Active silent profile is signalised by steady lighting .
Pressing  during ringing mutes just the call ringing.

4. ADVANCED FEATURES



Some of the advanced call functions will not work properly unless they are supported by your GSM operator.



CONFERENCE CALL

Join up to six people into a conference call easier than ever before. Simply call the first person and add more callers one after another.

Setting up a conference call

Call the first participant as usual and ask them to wait for a moment. Press , select **CONFERENCE** and select another caller. Confirm by  and wait for the call to be established and joined. Repeat to add more callers.

Private talking during the conference call

You can privately talk to a single caller during a conference call. Press  and select **PRIVATE #** and choose from a list of all conference callers. To end the private call and get back to the conference, press  and select **Join calls**.

You can release one or more callers from the conference call in a similar manner. During a conference call press , select **RELEASE #** and choose from a list of all conference callers. You can also ask the other party to simply hang up their receiver.



CALL TRANSFER



Call transfer function may not work correctly on some LTE networks.

The call transfer function allows you to forward the active call to another phone number.

If you want to transfer a current call to someone else, press , choose the contact from the list and confirm by . Wait for a connection to the selected contact. Both parties will be put through once you hang up.

To cancel the transfer process press  and get back to the first caller.



CALL WAITING

The call waiting function indicates an incoming call even when another call is in progress.



To use the call waiting function, please check that you have activated it.

Press  > **SETTINGS** > **CALLS** > **CALL WAITING**.



CALL FORWARDING

Sometimes you may need to forward incoming calls to a colleague or your mobile phone.

Press  > **SETTINGS** > **CALLS** > **CALL DIVERT** to set up.

All calls

Forwards all incoming calls.

If busy

When someone calls you and you are speaking to someone else.

If no answer

When someone calls you and you are not answering the call.

You can set up the waiting time to 5–30 seconds.

If unreachable

When someone calls you and the phone is OFF or it has no signal.

Cancel all divers

Cancels all call divers.



MESSAGING

When you receive a message, a notification will be shown on the display. Long press  to open the message. Use  to scroll down. Other common tasks like Reply, Forward,

Delete are available under .

Write a new message

Enter the messaging menu by pressing , select **MESSAGES** and **WRITE NEW**. Write the message using the multi-tap method. The  deletes letters,  and  arrows move you around. To change the writing mode press .

To send the message, press  and either press a Hotkey, choose from Phonebook using  or directly enter a phone number and confirm by . You will receive a delivery receipt once the message is delivered.

Messages memory

The messages memory in the phone is limited to a total of 100 incoming and sent messages. When the limit is reached, the oldest messages are being automatically deleted to free up the space for new messages.



HEADSET SUPPORT

Mainly for comfortable office usage you may want to keep your hands free and use a headset. You can use any common PC headset, plug it into a 2 x 3,5 mm jack adaptor (available on www.noabe.shop) and connect the adaptor to the Essence instead of the receiver. Turn Headset mode on using  > **SETTINGS** > **PHONE** > **HEADSET ACTIVE**.

Type a number or choose a contact and start the call with pressing . If you press  instead, the call will be a usual hands-free call, just like without headset. To answer an incoming call press . To end or reject a call, press .

5. MANUAL SETUP

We recommend setting up your phone in a web browser, see Chapter 2 First setup. If your Essence SIM card has no data you can set up your phone manually.



CONTACTS

Add contact

Press  > **NEW CONTACT...** Enter the contact details. Save the changes by pressing . The phone will confirm with „Contact stored“.

When the contact is saved, press and hold a Hotkey to assign it to the contact.



You can also choose to save a contact from the calls list or from a text message by pressing  > **STORE NUMBER**.

To write a + sign press  twice.

Edit contact

Press  and scroll down to your contact. Press  > **EDIT** and start editing. Save the changes by pressing , press shortly  to delete the typed text or press and hold  to discard the changes.

For more options scroll down to your contact and press . You have the choice to **CALL** this contact, **ADD A NEW CONTACT** to the contact list, **ASSIGN A HOTKEY** to this contact, **DELETE YOUR CONTACT**, **DELETE ALL** contacts or **SYNCHRONIZE** contacts.



HOTKEYS

Saving from Contacts

Open the phone book by pressing , select the required contact, then go to contact options by pressing  and select **ASSIGN HOTKEY**. If your contact has more numbers select which number to assign as the Hotkey and confirm by .

Hotkey light flashes when the stored contact is calling you.

Hotkey light shines when you are calling the stored contact.

Slow flashing of  signalizes a missed call from the stored contact.

To edit or delete a stored contact, press the hotkey for 2 seconds and then press  key.



To save the selected number from the phonebook or call history just keep pressing  for 2 seconds.



PHONE SETTING

Press  > **SETTINGS > PHONE** to set **DATE & TIME, LANGUAGE, PHONEBOOK SORTING, DISPLAY CONTRAST, ACTIVATE HEADSET** or find out **FIRMWARE VERSION**.

Press  > **SETTINGS > SOUND** to adjust the volume of incoming call ringing (**NOTIFICATION VOLUME**), select ringing melody (**RING MELODY**), SMS melody (**SMS MELODY**) adjust volume when you speak on handset (**HANDSET VOLUME**) / Hands-free (**HANDSFREE VOLUME**), and adjust **KEYBOARD SOUNDS**.

6. TROUBLESHOOTING

Get the latest version of User Guide and troubleshooting tips at www.noabe.com/help/essence.



7. SAFETY AND WARRANTY



SAFETY INSTRUCTIONS

 Read these instructions. You have sole responsibility for how you use your device and any consequences of its use.

Safe Handling

-  Install and use the device and accessories only for its intended purpose, follow its user guide.
-  Follow all regulations and rules for using the device in its location. Do not switch the device on wherever the use of a wireless device may cause interference or danger.
-  This device operates using radio signals, which cannot guarantee connection in all conditions. Never rely solely on wireless device for emergency communication.
-  Handle your device, accessories, SIM card and SD card with care. Keep them in a clean and dust-free place.
-  Stop using your device or accessories when they are damaged. Do not disassemble your device or its accessories, only authorized service may repair them.
-  Keep your device and accessories out of reach of open flames, lit tobacco products, liquid, moisture or high humidity.

-  Your device including accessories may become warm during charging and during normal use. Do not use your device if it is overheated.
-  Do not store your device near magnetic fields.
-  Do not use harsh chemicals, cleaning solvents or aerosols to clean the device or accessories.
-  Keep your device and accessories out of reach of children.
-  Users of cochlear implants, pacemakers or other medical devices should consult their doctor and the device manufacturer to determine if NOABE device may interfere with the medical device.

Battery and Charger

- Use only NOABE approved accessories. Do not connect incompatible products or accessories.
- The device is designed to be powered from the power adaptor. Due to limited capacity of the backup battery inside the device you should not rely solely on the device to make emergency calls.

Interference

Your device contains a transmitter and a receiver. When it is ON, it receives and transmits energy via radio frequency. To comply with the international guidelines for the exposure to radio waves, the device is to be placed in a position where the distance from the user body is normally greater than 20 cm. The highest value of radiation measured according to these guidelines is lower than the SAR limit for the exposure to radio waves 2W/kg. Declaration of conformity is available at www.noabe.com.



WARRANTY

To make a claim under the warranty, please return the device to NOABE authorized service centre in your country. Devices which meet warranty conditions will be repaired or, at our discretion, replaced free of charge. The warranty is valid only if all following conditions are met:

- a) The device is returned with all its accessories,
- b) The device including its plastic parts and accessories is not visibly damaged,
- c) The device was not disassembled by unauthorized personnel,
- d) Device does not show signs of contact with liquid; device was not exposed to high humidity,
- e) The warranty claim date does not exceed the latest warranty date,
- f) Original receipt issued to the original purchaser by the dealer, specifying the date of purchase and the IMEI corresponding with the device, is enclosed,
- g) The fault is described in writing.

The warranty does not cover the reduced battery capacity due its ageing.
Follow the steps at www.noabe.com/help/essence.

Under no circumstances shall NOABE be responsible:

- a) For any malfunction of the device due to failure to follow the user guide, use outside of its intended purpose, unauthorized modification or improper repair.
- b) For any loss of data or income or any special, incidental, consequential or indirect damages howsoever caused.

As the device is under continuous development, NOABE reserves the right to make changes and improvements to any of the products described in this document without prior notice.

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